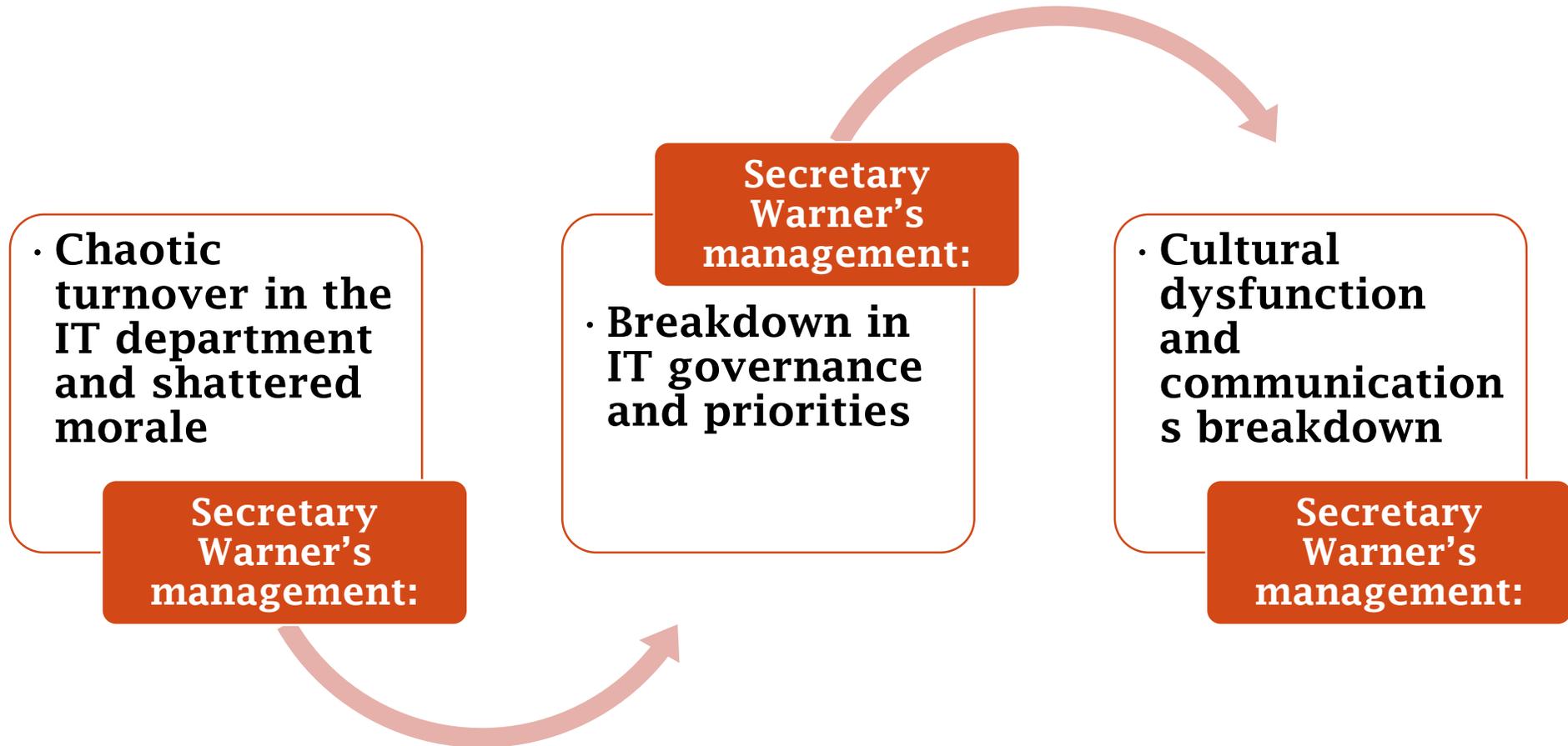


**DEPARTMENT OF CORRECTIONS**  
**EARLY RELEASE OF PRISONERS**

**SENATE INVESTIGATION**

**RESPONSIBILITY OF THE DOC SECRETARY**

# WARNER'S MISMANAGEMENT DELAYED THE *KING* FIX



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## Testimony of Ira Feuer

- Warner unaware of **“helter skelter”** in IT department

**MR. FEUER:** When he hired me, we had a little meeting one-on-one, and he said it was I was taking over a well-run well established IT organization....I changed my view...

They just **didn't have good processes in place, good governance in place, good prioritization in place, just normal things that help the IT organization run more efficiently. So it was a little bit helter-skelter there.**



# CATASTROPHIC COMMUNICATIONS BREAKDOWN

...not good...they did not communicate at all....And that communication ceased, there was just no communications between the two groups.

major units, the project actually moved out of IT and communicate at all. And it is critical the BA units to talk to the

between the two

SEN. O'BAN: Why is t

MR. FEUER: Well, first day. And **if they are not really can't do their leadership in what th**

And if they are not talking to the people that are doing the project, **they don't know what is going on**, so **they really can't do their project management work properly**...

ct from day to **ing on, so they** lly has no



# WARNER SOWS DYSFUNCTION IN IT DEPARTMENT

**SEN. FROCKT:** You indicated -- and the words I wrote down at the beginning part of your testimony were processes, governance, helter-skelter prioritization and cultural issues. I think, is it fair to say that you're describing how you would characterize some of the problems that existed even prior to the time that you arrived?

**MR. FEUER:** Oh, absolutely.

**SEN. FROCKT:** Do you think those systemic issues based at least on what you know now and having seen how the department operates, do you

**MR. FEUER:** ... the last time that my staff told me that they felt that the organization was stable – it was when Kit Bail was there.

zation was stable, it was

**MR. FEUER:** Kit Bail is the first CIO on that chart.



# WARNER MISMANAGEMENT CONTRIBUTES TO *KING* FIX DELAYS

## Governor's report

**“No one, who had involvement with this particular problem with whom we have spoken, suggested that this [Secretary Warner's management and priorities] was a cause for the original error or its perpetuation over the years...”**

## Senate investigation

- **Former CIO Kit Bail** confirmed her assessment that Warner was a contributing factor. 
- **Bail reaffirmed** governor's report did not reflect her views. 
- **Former CIO Peter Jekel** declared Warner's treatment of IT department **“indifferent neglect—benign neglect is too nice.”**
- **Former Asst. Secretary Denise Doty** blamed Warner mismanagement. 



# WARNER MISMANAGEMENT CONTRIBUTES TO *KING* FIX DELAYS

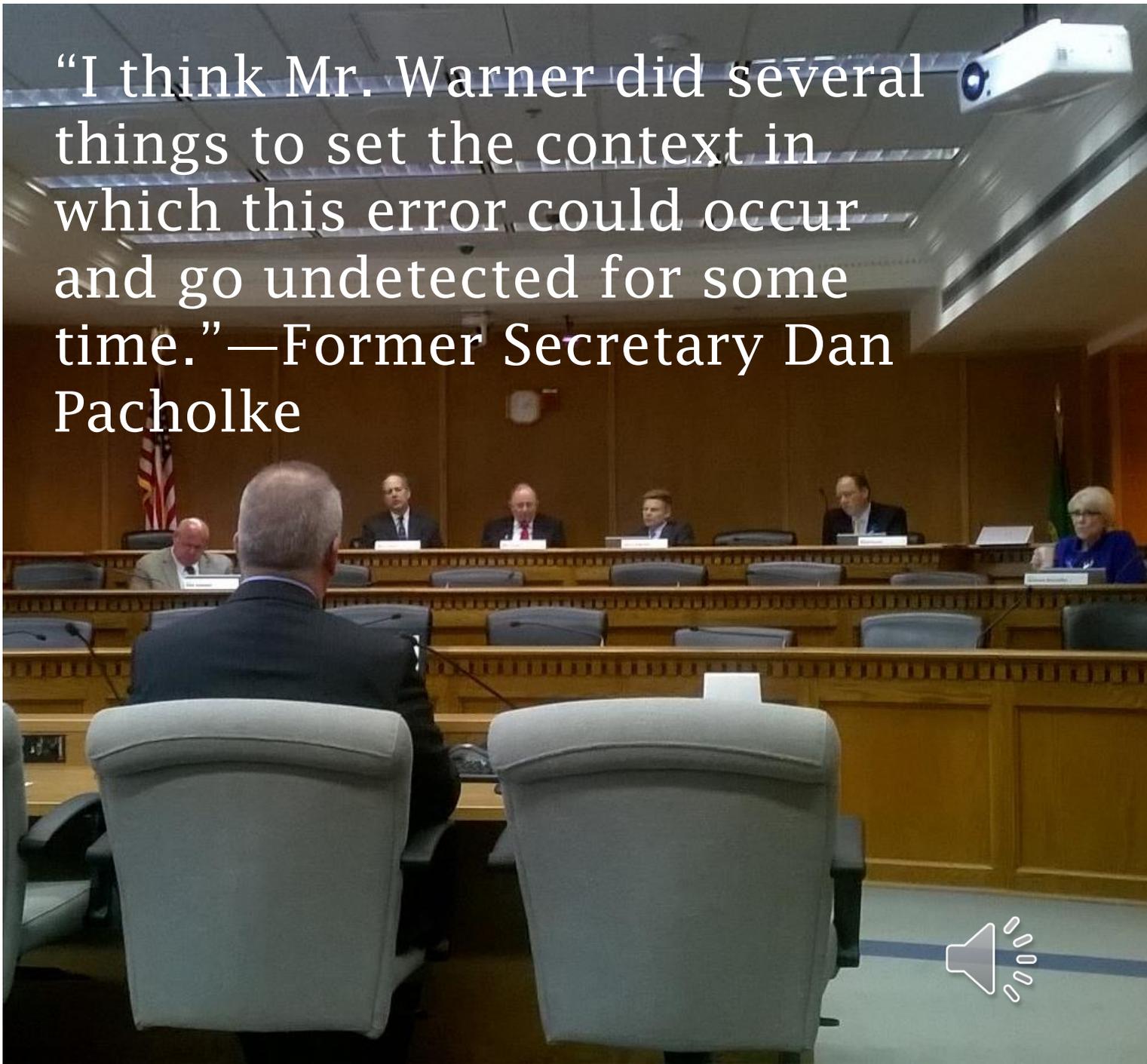
“No one who had involvement with this particular problem with whom we have spoken, suggested that this [Secretary Warner’s management and priorities] was a cause for the original error or its perpetuation over the years...”



IT Business Manager David Dunnington told Senate that Warner had a direct impact on IT- governor’s investigators never asked.



“I think Mr. Warner did several things to set the context in which this error could occur and go undetected for some time.”—Former Secretary Dan Pacholke



## **DOC SECRETARY DAN PACHOLKE**

- **Warned Warner of administrative dysfunction and high IT turnover**
- **Pointed to Warner’s indecisiveness**
- **Recognized lack of governance systems**
- **Noted inattention to internal operating procedures**



# Why wasn't Governor Inslee informed of the dysfunction within DOC?



# Governor Inslee on Secretary Warner:

**“In many ways he has made Washington a model for how to run a corrections department and always put the safety of staff and the public first in his mind.”**



## **EXECUTIVE BRANCH: FAILURE OF OVERSIGHT**

- Gov. Inslee reappointed Warner.
- Had statutory duty to oversee agency heads.
- Oblivious to dysfunction in DOC.
- Failed to effectively address conflict created by personal relationships.



